

Jeff Fuller

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WORK EXPERIENCE

Infrastructure Security Engineer

02/2025 - present

ALSAC - St. Jude Children's Hospital - Memphis, TN

- Review, validate, and prioritize InfoSec requests (Jira tickets) to ensure technical feasibility, alignment with enterprise security standards, and appropriate risk-based decision-making before implementation.
- Lead cross-functional coordination with engineering, infrastructure, and management teams to ensure security-related production changes are properly vetted, scheduled, and implemented in line with operational and security requirements.
- Partner with PCI auditors and penetration testers to analyze findings, identify security gaps, and drive remediation efforts by scoping work, creating actionable tickets, and coordinating implementation across teams.
- Automate and optimize the deployment of endpoint security tools (Rapid7, SentinelOne) using Ansible, and audit and refine automation workflows to improve reliability and consistency at scale.
- Develop and execute PowerShell-based tooling to audit and report on critical security data, including Active Directory group membership, GPO configurations, Intune compliance, and account lockout analysis.
- Perform security administration and system hardening on RHEL systems, including log analysis, configuration validation, and enforcement of security baselines.
- Collaborate across teams to enforce enterprise security policies and strengthen security posture across on-prem and endpoint environments.

Technical Environment:

Ansible, PowerShell, Active Directory, RHEL, Rapid7, SentinelOne, Splunk, Okta, Cisco Meraki, Google SecOps, Purple Knight, Git, Red Hat OpenShift Dev Spaces, VS Code

IT Infrastructure and SecOps Engineer Systems Administrator

08/2023 – 02/2025

06/2021 – 08/2023

Accu-Precision Tool & Gauge – Littleton, CO

- Led vulnerability management program using Nessus, Wazuh, Lansweeper, and Meraki, significantly reducing exposed security risk across the environment.
- Implemented system hardening and patch management aligned with CMMC and NIST 800-171 compliance requirements.
- Developed PowerShell and Python automation, reducing manual operational workload by ~35%.
- Managed Active Directory, Azure AD, and GPOs to enforce secure authentication, access control, and enterprise best practices.

- Supported incident response activities, including detection, containment, and remediation of security events.
- Designed secure file transfer workflows across segmented VLANs supporting CNC manufacturing systems.
- Led blue team exercises to evaluate system resilience and improve defensive posture.

IT Specialist II

Denver Health & Hospital Authority - Denver, CO

02/2020 – 06/2021

- Conducted comprehensive training for new Tier 1 staff members and performed rigorous quality assurance on their support calls.
- Delivered end-to-end support for employees, providing technical troubleshooting and system maintenance across a network with thousands of devices.
- Managed Active Directory and Group Policy to enforce secure user access and HIPAA-aligned controls.
- Led the deployment and management of software packages using SCCM, ensuring systems remained secure and up to date.
- Handled incident management, responding to escalated security issues, and liaising with cross-functional teams to resolve complex issues.

Technical Operations Manager

Spero Winery - Denver, CO

08/2014 – 02/2020

- Managed full IT infrastructure supporting operations, manufacturing systems, and business applications.
- Reduced machine downtime by 20% through improved troubleshooting and system reliability initiatives.
- Implemented a barcode-based inventory system, reducing inventory processing time by 50% and data entry errors by 30%+.
- Installed IoT monitoring systems for environmental control (temperature, humidity, etc.) in production environments.
- Built and maintained network infrastructure connecting operational equipment and IoT devices, improving operational efficiency by 20%+.
- Supported end-to-end operational workflow of winemaking production processes.

EDUCATION AND CERTIFICATIONS

The Art Institute of Colorado - Associate of Applied Science in Video Production

ACI Learning - Network Support Specialist – CCNA | Sec+ | Net+

Active Certs: **CompTIA Network+ | Security+ | CySA+ | AWS CCP**